

NOTICE

TEMPORARY SERVICE DELAYS

We wish to advise our TT\$ and US\$ Visa Debit Cardholders that you may experience temporary delays as we optimize the system.

You may also experience difficulty conducting transactions at some ATMs and point-of-sale terminals, as some merchants are still upgrading their infrastructure to align with the most up-to-date Chip and Pin technology. Together with our service partner, we continue to reach out to those merchants to ensure that their card infrastructure is in place to meet our requirements.

What Can You Do?

Our TT\$ Visa Debit Cardholders can visit the nearest Investment Centre or Agency, to utilize the Fast Deposit facility or access cash at the Investment Centres. Our US\$ Visa Debit Cardholders can access the Emergency Cash Disbursement Service by calling toll-free: 1-800-396-9665 (US & Canada) or 1-303-967-1098 (all other countries). This allows customers to access up to US\$3,000 (or equivalent) per day.

For additional customer support, Unitholders can contact us at **625-8648 (UNIT), Option 3**, or email visaservices@ttutc.com

We apologize for any inconvenience and thank you for your patience during this time.

AS YOUR PARTNERS, WE ARE HERE FOR YOU!

We understand that you may have questions, and you can contact us at:

Website: www.ttutc.com Email: news@ttutc.com **Phone:** (868) 625-UNIT (8648)

Any Investment Centre or Agency